

**NC WIC Program
On-Site Program Review Findings Report
October 2024-September 2025**

Total Program Reviews: 43

Note: Only Review Areas with a Findings Rate of **19% or higher** are included in this report.

Part 1: Application Process & Transfer of Certification

Review Area 1.1

Does the local agency follow required procedures for processing applications for the WIC Program?

12 findings (29%)

Review Area 1.9

Is the National Voter Registration Act (NVRA) being implemented in accordance with program policy?

12 findings (29%)

Part 4: Vendor Management

Review Area 4.3

Are vendors monitored in accordance with program policy?

8 findings (21%)

Part 5: Civil Rights

Review Area 5.2

Do applicants/participants receive required notifications according to program policy?

9 findings (21%)

Part 9: Nutrition Assessment

Review Area 9.1

Are required nutrition assessments completed for each certification period?

18 findings (43%)

Review Area 9.2

Are all eligible nutrition risk criteria for each participant identified and are criteria being used correctly?

24 findings (57%)

Part 10: Plan of Nutrition Care

Review Area 10.1

Is an individualized Plan of Care documented for each client using standardized documentation practices?

13 findings (31%)

Review Area 10.2

Does the local agency maintain referral sources, refer as needed and document in the Care Plan?

8 findings (19%)

Review Area 10.3

Is the food package being prescribed in accordance with program policy?

8 findings (19%)

Part 12: Breastfeeding Promotion & Support

Review Area 12.3

Does the local agency maintain inventory of breastfeeding supplies in accordance with program policy?

8 findings (19%)

Review Area 12.4

Does the local agency issue breastfeeding supplies in accordance with program policy?

13 findings (31%)

Review Area 12.6

Do peer counselors complete breastfeeding care plans for required contacts for women enrolled in the breastfeeding peer counseling program?

9 findings (21%)

Program Review Findings October 2024-September 2025												
Review Area	# of Findings	% of agencies										
9.2	24	57%	1. Application Process			5. Civil Rights			10. Plan of Nutrition Care			
9.1	18	43%	& Transfer of Certification			5.1	5	12%	10.1	13	31%	
10.1	13	31%	1.1	12	29%	5.2	9	21%	10.2	8	19%	
12.4	13	31%	1.2	1	2%	5.3	1	2%	10.3	8	19%	
1.1	12	29%	1.3	0	0%	5.4	2	5%	total:		29	
1.9	12	29%	1.4	2	5%	5.5	3	7%	11. Nutrition Education			
5.2	9	21%	1.5	1	2%	5.6	0	0%				
12.6	9	21%	1.6	3	7%	5.7	0	0%				
4.3	8	19%	1.7	5	12%	total:		20	11.1	1	2%	
10.2	8	19%	1.8	0	0%	6. Caseload Management			11.2	1	2%	
10.3	8	19%	1.9	12	29%	6.1	1	2%	11.3	4	10%	
12.3	8	19%	total:		36				11.4	1	2%	
			2. Electronic Benefit Transfer			6.2	7	17%	11.5	0	0%	
			2.1	2	5%	6.3	3	7%	total:		7	
			2.2	1	2%	6.4	0	0%	12. Breastfeeding Promotion			
			2.3	0	0%	total:		11	& Support			
			total:		3	7. Fiscal Management			12.1	5	12%	
			3. Security and Accountability			7.1	0	0%	12.2	3	7%	
			3.1	1	2%	7.2	4	10%	12.3	8	19%	
			3.2	3	7%	7.3	0	0%	12.4	13	31%	
			3.3	1	2%	7.4	0	0%	12.5	4	10%	
			3.4	3	7%	7.5	2	5%	12.6	9	21%	
			total:		8	total:		6	12.7	4	10%	
						8. Policies and Procedures			total:		46	
			4. Vendor Management			Management						
			4.1	0	0%	8.1	0	0%				
			4.2	0	0%	8.2	5	12%	TOTAL Program Reviews= 42			
			4.3	8	21%	8.3	2	5%				
			4.4	0	0%	total:		7				
			4.5	0	0%	9. Nutrition Assessment						
			total:		8	9.1	18	43%				
						9.2	24	57%				
						9.3	3	7%				
						9.4	0	0%				
						9.5	3	7%				
			total:		48	total:		48				